

HOME PHONE SERVICE PACKS AND SERVICE CHARGES

OVERVIEW

1. What is this document?

- 1.1. This document sets out the Service Packs and Service Charges (including Call Usage Charges) available to you as a subscriber to our Home Phone Service.
- 1.2. For more information about our Home Phone Service, and how we manage Service Charges and Service Packs, go to the Home Phone Service Description and Terms in our Customer Agreement at www.rasimple.com.au.

HOME PHONE SERVICE PACKS

1. What are Service Packs

- 1.1. Service Packs are bundles of functions and features that enable you to build a home phone service to meet your specific needs.

Service Pack	Features
Home Phone	Line Rental plus access the following great features: Call Waiting Calling Line ID Delivery Blocking Customer Originated Trace Malicious Call Trace Three Way Call Call Forwarding Always Call Forwarding Busy Call Forwarding No Answer Call Return Do Not Disturb Last Number Redial Speed Dial 8
Connected Home	Optional pack of features which can be attached to a Home Phone Service Pack VoiceMail – Messagebank Family Butler – Auto Attendant Family Lock – Restricted Calling Plan Family on Hold – Music on Hold
Small Office Home Office	Optional pack of features which can be attached to a Home Phone Service Pack: VoiceMail – MessageBank Auto – attendant Restricted Calling Plan Music on Hold

HOME PHONE SERVICE PACKS AND SERVICE CHARGES

	Voice Messaging - user Voice Messaging – delivery to a mobile end point Fax messaging Alternate Numbers Outlook Integration Remote Office Shared Call Appearance Speed Dial 100
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HOME PHONE SERVICE CHARGES

1. Service Pack Charges

Service Pack	Set Up Charge	Monthly Recurring Charge
Home Phone (includes line rental)	Included in your Bundle	Included in your Bundle
Connected Home (optional upgrade to Home Phone)	\$99	\$19
Small Office Home Office (optional upgrade to Home Phone)	\$199	\$39

2. Standard Call Usage Charges

Note: If a plan, package or bundle includes unlimited calls to a specified destination, the call usage charges below do not apply.

Call Type	Connection Fee	Per Minute Charge	Minimum Call Charge
Calls to Standard Australian Landlines (local calls or STD calls)	Nil	\$0.04	\$0.10
Calls to Australian Standard Mobile Numbers	Nil	\$0.30	\$0.30
International Fixed Line and Mobile Numbers	Nil	Refer to Appendix A	Not Applicable

Note: Per Minute Call Charges are calculated per second and rounded to the nearest second. Minimum call charges apply.

3. Miscellaneous Call Usage Charges

3.1. Refer to Appendix B

4. Local Number Portability Charges

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- 4.1. Local Number Portability (“LNP”) is offered as a service on Home Phone.
- 4.2. LNP charges in the table below apply ONLY IF TELSTRA IS THE LOSING CARRIER. IF A CARRIER OTHER THAN TELSTRA IS THE LOSING CARRIER, CONTACT US AS ADDITIONAL CHARGES MAY APPLY.
- 4.3. LNP charges in the table below apply ONLY IN RELATION TO SIMPLE PORTS. IF THE PORT IS A COMPLEX PORT, ADDITIONAL CHARGES WILL APPLY. CALL US TO DISCUSS.
- 4.4. LNP charges are as follows

Category	Charge
Simple Port Request Charge	First port on establishing an account is free, after that \$10.00
Port Reject Charge	\$15.00
Emergency Returns	\$99.00

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APPENDIX A – INTERNATIONAL CALL USAGE RATES

Note: If a plan, package or bundle includes unlimited calls to a specified international destination, the call usage charges below do not apply. If not specified otherwise, included calls to a specified international destination are to landlines and not to mobiles in that destination.

Prices inclusive of GST

DESTINATION	FLAGFALL	PRICE PER MINUTE
Cote D'Ivoire Mobile	\$0.00	\$2.12
Rwanda Mobile	\$0.00	\$2.29
Swaziland Mobile	\$0.00	\$1.02
Afghanistan Mobile	\$0.00	\$1.65
Albania Mobile	\$0.00	\$2.38
Algeria Mobile	\$0.00	\$2.81
American Samoa Mobile	\$0.00	\$0.24
Andorra Mobile	\$0.00	\$1.27
Angola Mobile	\$0.00	\$0.57
Antigua and Barbuda Mobile	\$0.00	\$1.81
Argentina City	\$0.00	\$0.15
Argentina Mobile	\$0.00	\$0.73
Armenia Mobile	\$0.00	\$1.20
Austria City	\$0.00	\$0.10
Austria Mobile	\$0.00	\$2.15
Azerbaijan Mobile	\$0.00	\$2.46
Bahamas Mobile	\$0.00	\$1.19
Bahrain Mobile	\$0.00	\$0.53
Bangladesh City	\$0.00	\$0.23
Bangladesh Mobile	\$0.00	\$0.22
Barbados Mobile	\$0.00	\$1.52
Belarus Mobile	\$0.00	\$2.17
Belgium City	\$0.00	\$0.09
Belgium Mobile	\$0.00	\$0.21
Belize Mobile	\$0.00	\$1.74
Benin Mobile	\$0.00	\$1.59
Bhutan Mobile	\$0.00	\$0.55
Bolivia City	\$0.00	\$0.82
Bolivia Mobile	\$0.00	\$1.16
Bosnia and Herzegovina Mobile	\$0.00	\$2.31
Botswana Mobile	\$0.00	\$1.69
Brazil City	\$0.00	\$0.14
Brazil Mobile	\$0.00	\$1.43
Bulgaria City	\$0.00	\$0.13



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Bulgaria Mobile	\$0.00	\$0.76
Burkina Faso Mobile	\$0.00	\$2.14
Burundi Mobile	\$0.00	\$3.44
Cambodia City	\$0.00	\$0.39
Cambodia Mobile	\$0.00	\$0.39
Cameroon Mobile	\$0.00	\$1.64
Canada Mobile	\$0.00	\$0.02
Cape Verde Mobile	\$0.00	\$2.54
Cayman Islands Mobile	\$0.00	\$1.29
Central African Republic Mobile	\$0.00	\$2.69
Chad Mobile	\$0.00	\$2.66
Chile City	\$0.00	\$0.18
Chile Mobile	\$0.00	\$0.23
China City	\$0.00	\$0.08
China Mobile	\$0.00	\$0.08
Colombia City	\$0.00	\$0.23
Colombia Mobile	\$0.00	\$0.61
Comoros Mobile	\$0.00	\$3.22
Congo Mobile	\$0.00	\$3.45
Congo, Democratic Republic of the	\$0.00	\$2.92
Congo, Democratic Republic of the Mobile	\$0.00	\$2.41
Cook Islands Mobile	\$0.00	\$5.40
Costa Rica Mobile	\$0.00	\$0.39
Croatia City	\$0.00	\$0.10
Croatia Mobile	\$0.00	\$1.17
Cuba City	\$0.00	\$6.14
Cuba Mobile	\$0.00	\$6.14
Cyprus Mobile	\$0.00	\$0.26
Czech Republic City	\$0.00	\$0.13
Czech Republic Mobile	\$0.00	\$0.16
Denmark City	\$0.00	\$0.06
Denmark Mobile	\$0.00	\$0.17
Djibouti Mobile	\$0.00	\$2.57
Dominica Mobile	\$0.00	\$1.56
Dominican Republic Mobile	\$0.00	\$0.67
Ecuador City	\$0.00	\$0.76
Ecuador Mobile	\$0.00	\$1.69
Egypt City	\$0.00	\$0.67
Egypt Mobile	\$0.00	\$0.65
El Salvador Mobile	\$0.00	\$1.23
Equatorial Guinea Mobile	\$0.00	\$1.50
Eritrea City	\$0.00	\$1.92
Eritrea Mobile	\$0.00	\$1.82



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Estonia Mobile	\$0.00	\$2.27
Ethiopia City	\$0.00	\$1.96
Ethiopia Mobile	\$0.00	\$1.87
Faroe Islands Mobile	\$0.00	\$1.58
Fiji Mobile	\$0.00	\$1.60
Finland City	\$0.00	\$0.37
Finland Mobile	\$0.00	\$0.32
France City	\$0.00	\$0.02
France Mobile	\$0.00	\$0.82
French Guiana Mobile	\$0.00	\$2.49
Gabon Mobile	\$0.00	\$3.74
Gambia Mobile	\$0.00	\$3.57
Georgia Mobile	\$0.00	\$0.89
Germany City	\$0.00	\$0.06
Germany Mobile	\$0.00	\$0.24
Ghana City	\$0.00	\$1.57
Ghana Mobile	\$0.00	\$1.76
Gibraltar Mobile	\$0.00	\$1.41
Greece City	\$0.00	\$0.07
Greece Mobile	\$0.00	\$0.17
Greenland Mobile	\$0.00	\$3.78
Grenada Mobile	\$0.00	\$1.73
Guatemala Mobile	\$0.00	\$0.98
Guinea Mobile	\$0.00	\$3.16
Guyana Mobile	\$0.00	\$1.90
Haiti Mobile	\$0.00	\$2.20
Honduras Mobile	\$0.00	\$1.15
Hong Kong Mobile	\$0.00	\$0.20
Hungary City	\$0.00	\$0.04
Hungary Mobile	\$0.00	\$0.34
Iceland Mobile	\$0.00	\$1.14
India City	\$0.00	\$0.13
India Mobile	\$0.00	\$0.14
Indonesia City	\$0.00	\$0.37
Indonesia Mobile	\$0.00	\$0.53
Inmarsat Atlantic Ocean-East	\$0.00	\$44.00
Inmarsat Atlantic Ocean-West	\$0.00	\$44.00
Inmarsat Indian Ocean	\$0.00	\$44.00
Inmarsat Pacific Ocean	\$0.00	\$44.00
Inmarsat Single Number Access	\$0.00	\$44.00
Iran City	\$0.00	\$0.40
Iran Mobile	\$0.00	\$0.56
Iraq City	\$0.00	\$1.06

**HOME PHONE SERVICE PACKS AND SERVICE CHARGES**

Ireland City	\$0.00	\$0.05
Ireland Mobile	\$0.00	\$0.17
Isle of Man Mobile	\$0.00	\$1.21
Israel City	\$0.00	\$1.17
Israel Mobile	\$0.00	\$1.44
Italy City	\$0.00	\$0.07
Italy Mobile	\$0.00	\$2.81
Jamaica Mobile	\$0.00	\$1.96
Japan City	\$0.00	\$0.20
Japan Mobile	\$0.00	\$0.66
Jersey Mobile	\$0.00	\$1.44
Jordan City	\$0.00	\$0.70
Jordan Mobile	\$0.00	\$0.83
Kazakhstan Mobile	\$0.00	\$0.92
Kenya City	\$0.00	\$1.11
Kenya Mobile	\$0.00	\$1.17
Kiribati Mobile	\$0.00	\$5.27
Korea, Republic of City	\$0.00	\$0.06
Korea, Republic of Mobile	\$0.00	\$0.16
Kuwait Mobile	\$0.00	\$0.39
Kyrgyz Republic Mobile	\$0.00	\$0.97
Latvia Mobile	\$0.00	\$4.49
Lebanon City	\$0.00	\$0.67
Lebanon Mobile	\$0.00	\$1.27
Lesotho Mobile	\$0.00	\$1.08
Liberia Mobile	\$0.00	\$2.41
Libyan Arab Jamahiriya Mobile	\$0.00	\$1.34
Liechtenstein Mobile	\$0.00	\$5.68
Lithuania Mobile	\$0.00	\$0.23
Luxembourg Mobile	\$0.00	\$1.33
Macau Mobile	\$0.00	\$0.40
Macedonia Mobile	\$0.00	\$2.72
Madagascar Mobile	\$0.00	\$3.20
Malawi Mobile	\$0.00	\$1.07
Malaysia City	\$0.00	\$0.08
Malaysia Mobile	\$0.00	\$0.17
Maldives Mobile	\$0.00	\$4.76
Mali Mobile	\$0.00	\$2.18
Malta Mobile	\$0.00	\$0.41
Martinique Mobile	\$0.00	\$1.25
Mauritania Mobile	\$0.00	\$3.39
Mauritius Mobile	\$0.00	\$0.78
Mayotte Mobile	\$0.00	\$0.54



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Mexico City	\$0.00	\$0.05
Mexico Mobile	\$0.00	\$0.28
Micronesia Mobile	\$0.00	\$1.52
Moldova Mobile	\$0.00	\$1.75
Monaco Mobile	\$0.00	\$2.54
Mongolia Mobile	\$0.00	\$0.31
Montserrat Mobile	\$0.00	\$1.41
Morocco City	\$0.00	\$0.12
Morocco Mobile	\$0.00	\$2.57
Mozambique City	\$0.00	\$0.42
Mozambique Mobile	\$0.00	\$1.68
Myanmar Mobile	\$0.00	\$2.26
Namibia Mobile	\$0.00	\$0.98
Nauru Mobile	\$0.00	\$6.68
Nepal City	\$0.00	\$0.90
Nepal Mobile	\$0.00	\$0.90
Netherlands Antilles Mobile	\$0.00	\$0.92
Netherlands City	\$0.00	\$0.05
Netherlands Mobile	\$0.00	\$0.34
New Caledonia Mobile	\$0.00	\$1.25
New Zealand City	\$0.00	\$0.08
New Zealand Mobile	\$0.00	\$0.32
Nicaragua Mobile	\$0.00	\$1.71
Niger Mobile	\$0.00	\$1.85
Nigeria City	\$0.00	\$0.39
Nigeria Mobile	\$0.00	\$0.43
Norfolk Island Mobile	\$0.00	\$7.11
Norway City	\$0.00	\$0.09
Norway Mobile	\$0.00	\$0.44
Oman Mobile	\$0.00	\$2.06
Pakistan City	\$0.00	\$0.79
Pakistan Mobile	\$0.00	\$0.79
Panama City	\$0.00	\$0.27
Panama Mobile	\$0.00	\$0.99
Papua New Guinea Mobile	\$0.00	\$4.58
Paraguay City	\$0.00	\$0.26
Paraguay Mobile	\$0.00	\$0.82
Peru City	\$0.00	\$0.10
Peru Mobile	\$0.00	\$0.74
Philippines City	\$0.00	\$0.91
Philippines Mobile	\$0.00	\$1.12
Poland City	\$0.00	\$0.08
Poland Mobile	\$0.00	\$0.29



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Portugal City	\$0.00	\$0.08
Portugal Mobile	\$0.00	\$0.17
Qatar Mobile	\$0.00	\$1.43
Reunion Mobile	\$0.00	\$0.41
Romania City	\$0.00	\$0.09
Romania Mobile	\$0.00	\$0.39
Russia City	\$0.00	\$0.17
Russia Mobile	\$0.00	\$1.33
Saint Vincent and the Grenadines Mobile	\$0.00	\$1.68
Samoa Mobile	\$0.00	\$3.52
San Marino Mobile	\$0.00	\$1.70
Sao Tome and Principe Mobile	\$0.00	\$5.67
Saudi Arabia City	\$0.00	\$0.63
Saudi Arabia Mobile	\$0.00	\$0.85
Senegal City	\$0.00	\$1.27
Senegal Mobile	\$0.00	\$4.50
Serbia and Montenegro City	\$0.00	\$0.88
Serbia and Montenegro City	\$0.00	\$0.88
Serbia and Montenegro Mobile	\$0.00	\$2.49
Serbia and Montenegro Mobile	\$0.00	\$2.49
Seychelles Mobile	\$0.00	\$2.58
Sierra Leone Mobile	\$0.00	\$3.19
Singapore Mobile	\$0.00	\$0.07
Slovakia Mobile	\$0.00	\$1.06
Slovenia Mobile	\$0.00	\$3.05
Solomon Islands Mobile	\$0.00	\$6.72
Somalia City	\$0.00	\$3.58
Somalia Mobile	\$0.00	\$4.27
South Africa City	\$0.00	\$0.20
South Africa Mobile	\$0.00	\$0.52
Spain City	\$0.00	\$0.08
Spain Mobile	\$0.00	\$0.43
Sri Lanka City	\$0.00	\$0.88
Sri Lanka Mobile	\$0.00	\$0.92
Sudan Mobile	\$0.00	\$1.20
Suriname Mobile	\$0.00	\$1.79
Sweden City	\$0.00	\$0.05
Sweden Mobile	\$0.00	\$0.23
Switzerland City	\$0.00	\$0.08
Switzerland Mobile	\$0.00	\$1.25
Syria Mobile	\$0.00	\$1.10
Taiwan City	\$0.00	\$0.09
Taiwan Mobile	\$0.00	\$0.73



HOME PHONE SERVICE PACKS AND SERVICE CHARGES

Tajikistan Mobile	\$0.00	\$0.98
Tanzania City	\$0.00	\$1.98
Tanzania Mobile	\$0.00	\$1.95
Thailand City	\$0.00	\$0.15
Thailand Mobile	\$0.00	\$0.16
Timor-Leste Mobile	\$0.00	\$5.75
Togo Mobile	\$0.00	\$3.10
Tonga Mobile	\$0.00	\$2.54
Trinidad and Tobago Mobile	\$0.00	\$1.47
Tunisia Mobile	\$0.00	\$3.07
Turkey City	\$0.00	\$0.28
Turkey Mobile	\$0.00	\$0.99
Turkmenistan Mobile	\$0.00	\$0.83
Turks and Caicos Islands Mobile	\$0.00	\$1.49
Uganda Mobile	\$0.00	\$2.49
Ukraine City	\$0.00	\$0.67
Ukraine Mobile	\$0.00	\$1.26
United Arab Emirates City	\$0.00	\$1.38
United Arab Emirates Mobile	\$0.00	\$1.15
United Kingdom City	\$0.00	\$0.04
United Kingdom Mobile	\$0.00	\$1.21
Uruguay City	\$0.00	\$0.43
Uruguay Mobile	\$0.00	\$1.49
Uzbekistan Mobile	\$0.00	\$0.82
Vanuatu Mobile	\$0.00	\$2.93
Venezuela City	\$0.00	\$0.06
Venezuela Mobile	\$0.00	\$0.25
Vietnam City	\$0.00	\$0.59
Vietnam Mobile	\$0.00	\$0.59
Yemen Mobile	\$0.00	\$1.20
Zambia Mobile	\$0.00	\$0.91
Zimbabwe Mobile	\$0.00	\$3.41
Afghanistan	\$0.00	\$1.87
Albania	\$0.00	\$0.92
Algeria	\$0.00	\$0.43
American Samoa	\$0.00	\$0.24
Andorra	\$0.00	\$0.17
Angola	\$0.00	\$0.60
Anguilla	\$0.00	\$2.07
Antarctica	\$0.00	\$13.19
Antigua and Barbuda	\$0.00	\$1.04
Argentina	\$0.00	\$0.15
Armenia	\$0.00	\$0.75



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Aruba	\$0.00	\$0.68
Ascension	\$0.00	\$7.22
Austria	\$0.00	\$0.10
Azerbaijan	\$0.00	\$1.76
Bahamas	\$0.00	\$0.58
Bahrain	\$0.00	\$0.30
Bangladesh	\$0.00	\$0.23
Barbados	\$0.00	\$0.63
Belarus	\$0.00	\$1.66
Belgium	\$0.00	\$0.09
Belize	\$0.00	\$1.64
Benin	\$0.00	\$1.97
Bermuda	\$0.00	\$0.24
Bhutan	\$0.00	\$0.61
Bolivia	\$0.00	\$0.82
Bosnia and Herzegovina	\$0.00	\$0.80
Botswana	\$0.00	\$0.38
Brazil	\$0.00	\$0.14
British Indian Ocean Territory	\$0.00	\$6.34
Brunei Darussalam	\$0.00	\$0.13
Bulgaria	\$0.00	\$0.13
Burkina Faso	\$0.00	\$1.80
Burundi	\$0.00	\$3.03
Cambodia	\$0.00	\$0.39
Cameroon	\$0.00	\$0.68
Canada	\$0.00	\$0.02
Cape Verde	\$0.00	\$1.18
Cayman Islands	\$0.00	\$0.30
Central African Republic	\$0.00	\$2.11
Chad	\$0.00	\$1.96
Chile	\$0.00	\$0.18
China	\$0.00	\$0.08
Colombia	\$0.00	\$0.23
Comoros	\$0.00	\$2.15
Congo	\$0.00	\$2.58
Cook Islands	\$0.00	\$5.40
Costa Rica	\$0.00	\$0.08
Cote D'Ivoire	\$0.00	\$2.69
Croatia	\$0.00	\$0.10
Cuba	\$0.00	\$6.14
Cyprus	\$0.00	\$0.06
Czech Republic	\$0.00	\$0.13
Denmark	\$0.00	\$0.06



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Djibouti	\$0.00	\$2.46
Dominica	\$0.00	\$0.44
Dominican Republic	\$0.00	\$0.62
Ecuador	\$0.00	\$0.76
Egypt	\$0.00	\$0.67
El Salvador	\$0.00	\$1.36
Equatorial Guinea	\$0.00	\$1.75
Eritrea	\$0.00	\$1.92
Estonia	\$0.00	\$0.12
Ethiopia	\$0.00	\$1.96
Falkland Islands (Malvinas)	\$0.00	\$11.10
Faroe Islands	\$0.00	\$0.40
Fiji	\$0.00	\$1.60
Finland	\$0.00	\$0.37
France	\$0.00	\$0.02
French Guiana	\$0.00	\$0.10
French Polynesia	\$0.00	\$2.00
Gabon	\$0.00	\$0.90
Gambia	\$0.00	\$3.62
Georgia	\$0.00	\$0.43
Germany	\$0.00	\$0.06
Ghana	\$0.00	\$1.57
Gibraltar	\$0.00	\$0.20
Global Mobile Satellite System	\$0.00	\$29.47
Greece	\$0.00	\$0.07
Greenland	\$0.00	\$2.54
Grenada	\$0.00	\$0.56
Group of Countries	\$0.00	\$5.50
Guadeloupe	\$0.00	\$0.05
Guam	\$0.00	\$0.14
Guatemala	\$0.00	\$0.96
Guernsey	\$0.00	\$1.44
Guinea	\$0.00	\$2.84
Guyana	\$0.00	\$1.27
Haiti	\$0.00	\$1.93
Holy See (Vatican City State)	\$0.00	\$0.07
Honduras	\$0.00	\$0.79
Hong Kong	\$0.00	\$0.10
Hungary	\$0.00	\$0.04
Iceland	\$0.00	\$0.11
India	\$0.00	\$0.13
Indonesia	\$0.00	\$0.37
International Freephone Service	\$0.00	\$0.00



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International Networks	\$0.00	\$12.59
International Shared Cost Service	\$0.00	\$44.00
Iran	\$0.00	\$0.40
Iraq	\$0.00	\$1.35
Ireland	\$0.00	\$0.05
Isle of Man	\$0.00	\$0.05
Israel	\$0.00	\$0.06
Italy	\$0.00	\$0.07
Jamaica	\$0.00	\$0.67
Japan	\$0.00	\$0.20
Jersey	\$0.00	\$0.05
Jordan	\$0.00	\$0.70
Kazakhstan	\$0.00	\$0.25
Kenya	\$0.00	\$1.11
Kiribati	\$0.00	\$5.27
Korea, Democratic People's Republic of	\$0.00	\$3.58
Korea, Republic of	\$0.00	\$0.06
Kuwait	\$0.00	\$0.28
Kyrgyz Republic	\$0.00	\$0.97
Lao People's Democratic Republic	\$0.00	\$0.34
Latvia	\$0.00	\$0.13
Lebanon	\$0.00	\$0.67
Lesotho	\$0.00	\$1.25
Liberia	\$0.00	\$2.47
Libyan Arab Jamahiriya	\$0.00	\$1.60
Liechtenstein	\$0.00	\$0.53
Lithuania	\$0.00	\$0.13
Luxembourg	\$0.00	\$0.08
Macau	\$0.00	\$0.41
Macedonia	\$0.00	\$0.79
Madagascar	\$0.00	\$4.35
Malawi	\$0.00	\$0.52
Malaysia	\$0.00	\$0.08
Maldives	\$0.00	\$4.76
Mali	\$0.00	\$2.05
Malta	\$0.00	\$0.10
Marshall Islands	\$0.00	\$1.82
Martinique	\$0.00	\$0.17
Mauritania	\$0.00	\$1.48
Mauritius	\$0.00	\$0.75
Mayotte	\$0.00	\$0.54
Mexico	\$0.00	\$0.05
Micronesia	\$0.00	\$1.52



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Moldova	\$0.00	\$1.45
Monaco	\$0.00	\$0.52
Mongolia	\$0.00	\$0.31
Montserrat	\$0.00	\$1.07
Morocco	\$0.00	\$0.12
Mozambique	\$0.00	\$0.42
Myanmar	\$0.00	\$2.26
Namibia	\$0.00	\$0.38
Nauru	\$0.00	\$6.68
Nepal	\$0.00	\$0.90
Netherlands	\$0.00	\$0.05
New Caledonia	\$0.00	\$1.25
New Zealand	\$0.00	\$0.08
Nicaragua	\$0.00	\$0.94
Niger	\$0.00	\$0.84
Nigeria	\$0.00	\$0.39
Niue	\$0.00	\$8.17
Norfolk Island	\$0.00	\$7.11
Northern Mariana Islands	\$0.00	\$0.19
Norway	\$0.00	\$0.09
Oman	\$0.00	\$0.85
Pakistan	\$0.00	\$0.79
Palau	\$0.00	\$1.64
Palestinian Territory, Occupied	\$0.00	\$1.18
Palestinian Territory, Occupied	\$0.00	\$1.18
Panama	\$0.00	\$0.27
Papua New Guinea	\$0.00	\$3.14
Paraguay	\$0.00	\$0.26
Peru	\$0.00	\$0.10
Philippines	\$0.00	\$0.91
Poland	\$0.00	\$0.08
Portugal	\$0.00	\$0.08
Puerto Rico	\$0.00	\$0.06
Qatar	\$0.00	\$1.11
Reunion	\$0.00	\$0.13
Romania	\$0.00	\$0.09
Russia	\$0.00	\$0.17
Rwanda	\$0.00	\$2.33
Saint Helena	\$0.00	\$10.97
Saint Kitts and Nevis	\$0.00	\$2.21
Saint Lucia	\$0.00	\$0.64
Saint Pierre and Miquelon	\$0.00	\$5.10
Saint Vincent and the Grenadines	\$0.00	\$0.75



HOME PHONE SERVICE PACKS AND SERVICE CHARGES

Samoa	\$0.00	\$2.95
San Marino	\$0.00	\$0.21
Sao Tome and Principe	\$0.00	\$5.32
Saudi Arabia	\$0.00	\$0.63
Senegal	\$0.00	\$1.27
Serbia and Montenegro	\$0.00	\$0.88
Serbia and Montenegro	\$0.00	\$0.88
Seychelles	\$0.00	\$3.42
Sierra Leone	\$0.00	\$3.05
Singapore	\$0.00	\$0.15
Slovakia	\$0.00	\$0.11
Slovenia	\$0.00	\$0.36
Solomon Islands	\$0.00	\$5.94
Somalia	\$0.00	\$3.75
South Africa	\$0.00	\$0.20
Spain	\$0.00	\$0.08
Sri Lanka	\$0.00	\$0.88
Sudan	\$0.00	\$1.69
Suriname	\$0.00	\$0.90
Swaziland	\$0.00	\$0.36
Sweden	\$0.00	\$0.05
Switzerland	\$0.00	\$0.08
Syria	\$0.00	\$0.75
Taiwan	\$0.00	\$0.09
Tajikistan	\$0.00	\$0.97
Tanzania	\$0.00	\$1.98
Thailand	\$0.00	\$0.15
Timor-Leste	\$0.00	\$7.43
Togo	\$0.00	\$2.61
Tokelau	\$0.00	\$11.83
Tonga	\$0.00	\$2.54
Trinidad and Tobago	\$0.00	\$0.57
Tunisia	\$0.00	\$2.37
Turkey	\$0.00	\$0.28
Turkmenistan	\$0.00	\$0.79
Turks and Caicos Islands	\$0.00	\$0.79
Tuvalu	\$0.00	\$6.99
Uganda	\$0.00	\$1.52
Ukraine	\$0.00	\$0.67
United Arab Emirates	\$0.00	\$1.38
United Kingdom	\$0.00	\$0.04
United States	\$0.00	\$0.10
Uruguay	\$0.00	\$0.43



HOME PHONE SERVICE PACKS AND SERVICE CHARGES

Uzbekistan	\$0.00	\$0.82
Vanuatu	\$0.00	\$2.93
Venezuela	\$0.00	\$0.06
Vietnam	\$0.00	\$0.59
Virgin Islands, British	\$0.00	\$1.42
Virgin Islands, U.S.	\$0.00	\$0.11
Wallis and Futuna Islands	\$0.00	\$2.66
Yemen	\$0.00	\$1.10
Zambia	\$0.00	\$0.50
Zimbabwe	\$0.00	\$0.68
Netherlands Antilles	\$0.00	\$0.81
Aruba Mobile	\$0.00	\$1.57
Brunei Darussalam Mobile	\$0.00	\$0.19
Guadeloupe Mobile	\$0.00	\$0.29
Saint Lucia Mobile	\$0.00	\$1.82
Guinea-Bissau	\$0.00	\$2.76
Lao People's Democratic Republic Mobile	\$0.00	\$0.35
Universal Personal Telecommunication Service	\$0.44	\$0.11

HOME PHONE SERVICE PACKS AND SERVICE CHARGES

APPENDIX B – MISCELLANEOUS AND OTHER CALL USAGE CHARGES

Prices inclusive of GST

DESTINATION	FLAGFALL	PRICE PER MINUTE
13 Service	\$0.35	\$0.00
130 Service	\$0.35	\$0.00
1300 Service	\$0.35	\$0.00
180 Service	\$0.00	\$0.00
1800 Service	\$0.00	\$0.00
BOM - Info Dialing Service	\$0.55	\$1.54
BOM - WA Marine Service	\$0.55	\$1.54
BOM - Weather Service	\$0.55	\$1.54
BOM Weather Call (Bass Straight)	\$0.00	\$1.69
Capital City and Regional Forecasts	\$0.33	\$1.65
International Weather	\$0.33	\$2.09
Weather Fax	\$0.33	\$1.45
National Time Zones	\$0.33	\$1.65
News	\$0.33	\$2.09
News on the Hour	\$0.33	\$0.77
National and International News	\$0.33	\$1.65
JB Were Share Market Report	\$0.33	\$0.99
Stock and Share Prices	\$0.33	\$1.65
Stockphone Company Search Service	\$50.09	\$0.00
Stocks and Share Prices	\$0.33	\$2.09
Financial Index and News	\$0.33	\$2.09
Financial Indices and News	\$0.33	\$1.65
Local and Overseas Market Indices	\$0.33	\$2.09
Local and Overseas Market News	\$0.33	\$2.09
Market Facts	\$0.33	\$0.77
ASX Journal Market Call	\$0.33	\$2.09
ASX Lodgement service	\$77.00	\$0.00
Community Service - Dial Before You Dig	\$0.44	\$0.00
Community Service - Time	\$0.77	\$0.00
Community Service - Weather	\$0.77	\$0.00
Messagebank Memo Roaming	\$0.51	\$0.00
Optus Customer Service	\$0.44	\$0.00
Pre-Selection Verification Service	\$0.00	\$0.00
PowerTel Call Costs and Enquiries	\$0.00	\$0.00
PowerTel International Faults and Difficulties	\$0.00	\$0.00
Telstra Call Connect	\$2.20	\$0.11
Telstra Pay by Phone	\$0.44	\$0.00
Directory Assistance - Local and National	\$0.88	\$0.00
Yellow Pages Call Connect	\$2.42	\$0.11

**HOME PHONE SERVICE PACKS AND SERVICE CHARGES**

Emergency Services	\$0.00	\$0.00
Adobe Systems	\$0.33	\$6.60
AFR Market Call	\$0.33	\$2.09
ASIC - ACN Number Enquiries	\$0.00	\$4.84
ASTAMP Postal Service	\$22.00	\$0.00
British High Comm Visa and Passport Info	\$0.33	\$2.09
British Visa Application	\$0.33	\$2.09
Calling Card Service	\$0.00	\$0.00
Cinema Info Line	\$0.33	\$1.21
Computer Share Registry	\$0.33	\$3.63
Darling Harbour Info	\$0.33	\$1.10
Data Access Service	\$0.44	\$0.00
Dialect Interactive - News Connect	\$1.10	\$0.00
Elite Tax Support Line	\$0.00	\$2.64
Employment and Industrial Relations Advice	\$0.33	\$8.69
Examination Results	\$0.33	\$4.29
Francotyp-postalia	\$22.00	\$0.00
GBC Fordigraph Pty Ltd	\$0.00	\$24.00
Go Connect Help Desk	\$0.33	\$4.29
GT Interactive	\$0.33	\$3.30
Home Beautiful	\$0.00	\$1.21
JJJ Surf Alert	\$0.00	\$2.09
KH Services	\$44.00	\$0.00
Lawn care Services	\$5.50	\$0.00
MYOB Helpdesk	\$0.33	\$3.85
NAB Fax	\$0.77	\$0.00
National Bank service	\$0.77	\$0.00
OziSoft Support Line	\$0.33	\$3.96
Paging Service	\$0.44	\$0.00
Palm Teq	\$0.00	\$8.69
Quicken Software Support	\$0.00	\$9.79
Satellite Telephone Service - Optus	\$0.44	\$3.96
Satellite Telephone Service - Telstra	\$0.79	\$1.32
SMH Market Call	\$0.33	\$2.09
Supplementary Control Service	\$0.00	\$0.00
The Age Market Call	\$0.33	\$2.09
U.S. Embassy Visa and Passport Info	\$0.33	\$2.51
Vinal Master Pro	\$0.00	\$4.40
Misc Services	\$0.00	\$4.68
Misc Services UN Humanitarian	\$0.00	\$0.03
Off-Net B1	\$0.00	\$0.00
On-Net Intra	\$0.00	\$0.00
On-Net Inter	\$0.00	\$0.00



The RetireAustralia network

HOME PHONE SERVICE PACKS AND SERVICE CHARGES

Off-Net B2	\$0.00	\$0.00
Off-Net FTM	\$0.00	\$0.00
Calls to 1300 130 185	\$0.00	\$0.00
Calls to 1300 735 120	\$0.00	\$0.00
Calls to 1300 735 240	\$0.00	\$0.00